

Nanci E. Stockwell, LCSW, MBA Chief Clinical & Education Officer

> Advanced Recovery Systems Palmer Lake Recovery

nstockwell@advancedrecoverysystems

770-825-2679

SOCIAL WORKER



What my friends think I do.



What my mom thinks I do



What doctors and nurses think I do



What my spouse thinks I do



What I think I do.



What I actually do

THERAPIST BURNOUT

The term was first defined by Freudenberger (1975)

Definition: A State of Physical and Mental Exhaustion Caused by One's Professional Life

Three Components:

- Emotional Exhaustion
- Depersonalization (losing empathy, caring and compassion)
- Decreased sense of accomplishment

CONTRIBUTING FACTORS: WORK RELATED

Setting
Client Type
Lack of Progress
Chronic Conditions
Relapses
On-Call Schedules
Emergencies and Crises
Suicide Attempts
Violent and Aggressive Clients
Professional Isolation
Fear of malpractice Claims
Ethics Complaints
Licensure Board Complaints
Difficulty Collecting Fees
Paperwork
Administrative Responsibilities
Staff Cutbacks
Insurance

CONTRIBUTING FACTORS: PERSONAL

Family Health **Financial Relationships Mental Health** Substance Abuse Caring for III Family Member **Getting Married** Going Through Separation/Divorce Having a Child

WARNING SIGNS

Have disturbed sleep, eating or concentration	Isolating from family, friends, colleagues
Failure to take regularly scheduled breaks	Enjoying work less than in the past
Experiencing recent life stressors: illness, loss, relationship problems, financial problems, legal trouble	Feeling emotionally exhausted after meeting with certain clients

DR. JEFFREY BARNETT; LOYOLA UNIVERSITY MD 2017

WARNING SIGNS

Thinking of being elsewhere when working with clients

Self-medicating, overlooking personal needs/health

Find work less rewarding and gratifying than in the past

Feeling depressed, anxious or agitated frequently

Enjoy life less than in the past

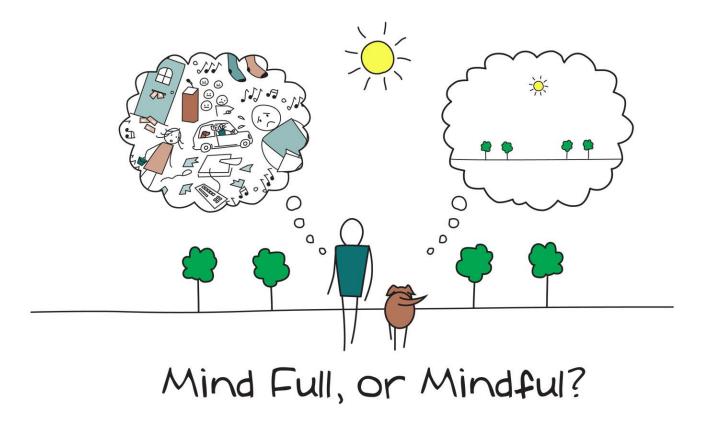
Having repeated headaches and other physical complaints

Sit staring into space for hours and cannot concentrate on work

THE DIALECTICAL BEHAVIOR THERAPY SKILLS

- Core Mindfulness
- Distress Tolerance
- Emotion Regulation
- Interpersonal Effectiveness

CORE MINDFULNESS

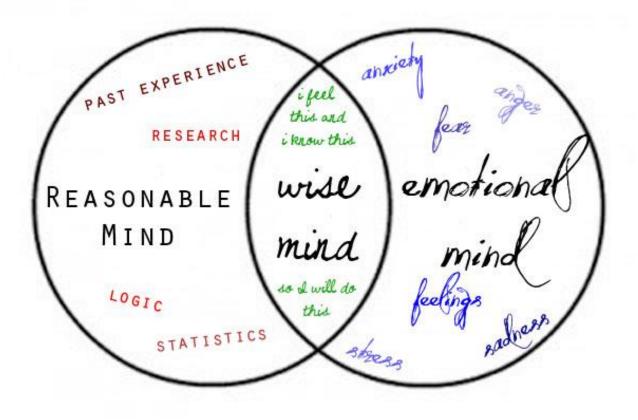


CORE MINDFULNESS

<u>GOALS</u>

- To be in control of your mind instead of your mind being in control of you
- Increase awareness
- To be in the present
- Reduce mood dependent behavior

THREE STATES OF MIND



Mindfulness Getting Control of your Mind

- Taking a hold of your mind: "What" Skills
- Observe
 - Simply notice the experience
 - Be alert!
- Describe
 - Put words (facts) on your experience
- Participate
 - Enter into & become one with your experience unselfconsciously

- Taking hold of your mind: "How" Skills
- Non-Judgmentally
 - Remove your opinions from the facts
- One-Mindfully
 - Do one thing at a time
- Effectively
 - Do what works
 - Keep your eye on the ball

From Linshan, Skille Training Manual for Treating Borderline Personality Disorder, 1993

DISTRESS TOLERANCE



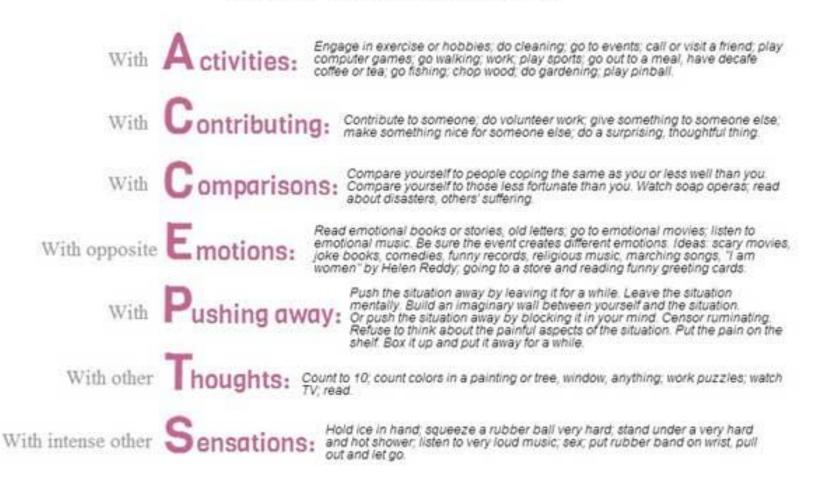
DISTRESS TOLERANCE

GOALS:

- Bearing pain skillfully without making it worse
- Accepting one's reality without putting demands on it to be different
- "Living life on life's terms"



Crises survival strategies: Distracting A useful way to remember these skills is the phrase, "Wise Mind ACCEPTS."



SELF-SOOTHE





Imagery

imagine relaxing scenes, imagine coping well, imagine a safe place, imagine pain leaving your body

Meaning

find or create a purpose, meaning, or value in your pain, focus on the positive in the painful

Prayer

open your heart to a higher being or your wise mind, ask for strenth to bear the pain in the moment

Relaxation

tense your muscles and relax each muscle group, meditate, take a hot bath, breathe deeply, half smile

One thing

do only one thing at a time, focus entirely on that one thing, focus on sensations, be aware of your body

(brief) Vacation

get in bed for 20 minutes, go away for a day to the beach, go to the park, unplug your phone

Encouragement

cheerlead yourself, repeat to yourself a helpful phrase such as "I can do this" or "this too shall pass"



pros of	cons of
tolerating	tolerating
pros of	cons of
not tolerating	not tolerating



Radical acceptance rests on letting go of the illusion of control and a willingness to notice and accept things as they are right now, without judging.

— Marsha M. Linehan —

AZQUOTES

half smile

Accept reality with your body. Relax (by letting go or by just tensing and then letting go) your face, neck and shoulder muscles and half-smile with your lips. A tense smile is a grin (and might tell the brain you are hiding or masking). A half-smile is dbt slightly up-turned lips with a relaxed face.



Try to adopt a serene facial expression. Remember, your body communicates to your mind.

EMOTION REGULATION

Increase pleasant events that prompt positive emotions

Do <u>ONE</u> THING each day

Reduce Vulnerability to Negative Emotions

Emotion Management

PLEASE MASTER

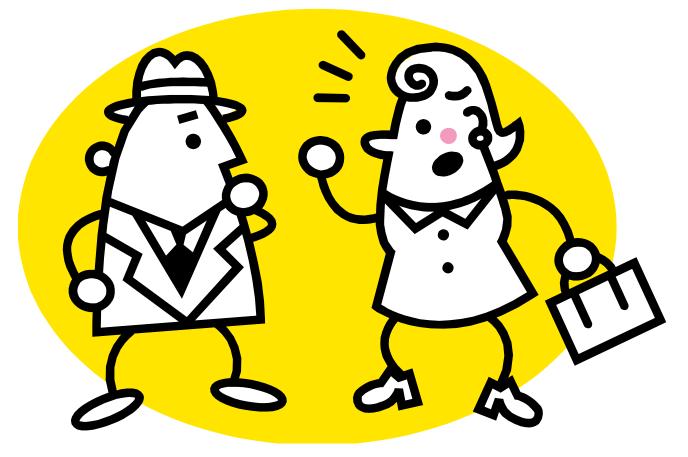
- Treat PhysicaL illness
- Balance **E**ating
- Avoid mood-Altering drugs
- Balance Sleep
- Get Exercise
- Build MASTERy do simple activities that make you feel competent and in control

Healthy Distractions for the Mind

 Bake something. 2) Write a letter. 3) Take a nap. Read a book or magazine. 5) Work on a puzzle. Make a cup of tea. Take a hot bubble bath. 8) Look for D.I.Y. Projects on line. Think about what makes you smile. 10) Write in your journal. 11) Watch a favorite movie. 12) Snuggle with your pet. Send an E-Card to make someone smile. Look up positive affirmations or quotes. 15) Make popcorn. 16) Meditate. 17) Play a card aame.

Emotion	Emotion's Action Urge	Opposite Action
Sad	Be alone, stay in bed	Be around others, get active
Angry	Yell, attack, be judgmental	Be extra kind, no judgments, gently avoid
Frustrated	Give up	Try Even Harder
Betrayed	Hurt or revenge	Forgiveness
Worthless	Harm self	Help others
Fear	Run away, avoid	Stay and do what is fearful
Guilt	Repair transgression	Do what makes you feel guilty or ashamed
Shame	Hide	Be public

INTERPERSONAL EFFECTIVENESS



MYTHS ABOUT INTERPERSONAL EFFECTIVENESS

I can't stand it if someone gets upset with me

If I make a request, this will show that I am a very weak person

I must be really inadequate if I can't fix this myself

It doesn't make a difference. I don't really care

I should be willing to sacrifice my own needs for others

Dear	Man,
DESCRIBE	
EXPRESS	
ASSERT	How to get
REINFORCE	what you want
MINDFUL	
APPEAR CONFIDENT	
NEGOTIATE	

INTERPERSONAL EFFECTIVENESS OBJECTIVE EFFECTIVENESS

Describe the situation

<u>Express</u> feelings and opinions

Assert by asking or saying "no"

<u>R</u>einforce ahead of time

Mindful of objectives

Broken Record

Ignore Attacks

<u>Appear confident</u>

Negotiate alternative solutions

INTERPERSONAL EFFECTIVENESS RELATIONSHIP EFFECTIVENESS

<u>Gentle manner without attack or threat</u> <u>Interested in the other person</u> <u>Validate the other person's needs/feelings,</u> without judgment

Easy manner with humor

INTERPERSONAL EFFECTIVENESS SELF-RESPECT EFFECTIVENESS

- (Be) Fair to myself and others
- (No) <u>A</u>pologies for being alive/asking/saying "no"
- Stick to values
- Truthful without excuses or exaggerations

